



# **System Integrators Inc.**

**Developing Solutions  
of Tomorrow - Today**

January 27, 2002

**Attorney General John Ashcroft  
United States Department of Justice  
950 Pennsylvania Avenue, NW  
Washington, DC 20530-0001**

Dear Sir:

We are a small business and develop products targeting Microsoft® Windows® platforms. The general economy as you are aware is not helping any business, especially small business. Add another dimension to the problem - the Microsoft, Justice Department legal battle. We see customers have taken a wait and see attitude toward new purchases and upgrades, on account of both the delays in the lawsuit settlement and the general economy. We are also unable to plan our future business for the same reason as our products generally support Microsoft technologies. I feel the suit should have been resolved one way or the other long time ago. At long last, there is a settlement that covers the points in the suit. It fairly changes Microsoft's business practices, particularly with respect to licensure and software development, and prevents the retaliatory action Microsoft allegedly used to keep its hold on the market. I am hopeful that the current review process will come to a speedy conclusion so that consumers and other software publishers such as us will be able to move forward. Let's break this period of uncertainty, and accept the current settlement. Let's channel our efforts and time to innovate for the benefit of the consumer, instead of wasting it on long drawn legal wrangling.

Sincerely,

**Ganesh Srinivasan  
President**